



NNO/JBI
17 May 2023

Dear Blaise families,

We want this school to be a school that the community is proud of; a school that is one of the top performing in the country and a school that rivals the best fee paying schools in this country. We believe that Blaise High School can be that, we believe that the community deserves it and has been let down previously. Throughout this process we want to work with the community so that the community understands why we do what we do and what evidence it is based on. We may disagree at times, however we will always listen to concerns and take feedback on board. We will always act in the best interests of the children, ensuring we are focussed on them receiving the best education possible, be that focussed on exam results and character in the mainstream, or their more holistic development in the Resource Base.

With that in mind I am writing to you regarding the parent survey that we carried out earlier this academic year and actions that we have taken and are planning to take to further develop and improve. I will address each question individually. There were 162 respondents, approximately 18% of the community. We recognise that the vast majority of parents, therefore, are satisfied and didn't need to share feedback, however I would reiterate that we are always open to [feedback](#) and we always want to hear positives and areas that the community feel we can improve on.

The school has high expectations for my child

Over 83 % of respondents either agreed or were neutral on this question. This is very encouraging and we will continue to raise the bar for your children because we know they can rise to it.

My child feels safe at this school.

Over 67% of respondents either agreed or were neutral on this question.

I understand the school's values.

Over 77% of respondents either agreed or were neutral on this question.

My child has been bullied and the school dealt with this quickly and effectively.

Over 76% of respondents either agreed or were neutral on this question.

The school cares about my child's future.

Over 64 % of respondents either agreed or were neutral on this question. We have since developed a comprehensive careers curriculum that will be delivered over 4 years. This links to the following question.

The school teaches my child how to access any careers in the future.

Approximately 65% of respondents either agreed or were neutral on this question. Our action is detailed above.

My child is happy at this school.

The majority of the respondents either agreed or were neutral regarding this question.



The school makes sure its children are well behaved.

Over 77% of respondents either agreed or were neutral on this question.

When I have raised concerns with the school they have been dealt with properly.

The majority of respondents either agreed or were neutral on this question.

The school makes me aware of what my child will learn during the year.

Only 54% of respondents either agreed or were neutral on this question. As a direct result of this feedback we have introduced the curriculum summary newsletters.

My child has SEND, and the school gives them the support they need to succeed

There were 47 respondents to this, we have 218 children on the SEND register. 49% of respondents either agreed or were neutral on this question. 24 parents of 218 (11%) possible raised a concern about this and we **urge** them to discuss these concerns with the relevant SENDCO.

| You Said | We Did |
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| Some members of the community were concerned about the happiness of children | Organised student surveys, developed greater rewards systems including for equipment and attendance and introduced our STAR form. |
| Some respondents had concerns that not all children felt safe | Introduced our STAR form. Built into assemblies how the school is keeping children safe through consistency. We have also increased our duty rota. |
| 23% of respondents didn't understand the school's values | Developed displays of the values and we will continue to communicate these to the whole community. |
| 24% of respondents felt that bullying hadn't been dealt with efficiently | Developed our STAR form, delivered assemblies and PSHE lessons on bullying, provided clarity for children on how we deal with it and how to report it. |
| 36% had some concerns about the school's care for the future of their children | We have developed our careers provision to ensure that it covers workplace visits as well as University visits. |
| 23% had some concerns about how well behaved children were | We will continue to hold the children to a very high standard, and in addition to that have set up Mountain Rescue panels for children who most need our support, and for whom we can access targeted, specialist support. |
| Some parents felt concerns hadn't been dealt with properly | We have since offered parents a number of opportunities via the newsletter to meet with me, and this will remain ongoing, along with open Headteacher's surgeries, that parents can attend without booking, and meet with me for 15 minutes to discuss concerns. |




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| A significant number of parents wanted more information on what their children will learn in school. | As a direct result of this feedback we have introduced the curriculum summary newsletters. |
| A number of SEND parents who responded were unsure on how their children were supported | We have offered two SEND coffee mornings. Our SENDCOs have met close to 100 parents. It is also of note that in a number of years, a greater number of students with SEND have moved up a group than have moved down. |

Based on the results above there is a huge amount of encouraging data for us and for this community. We know that we can always improve and I hope that the above gives you all an indication of what we are doing to improve.

Please find a video summary of this letter [here](#).

Yours faithfully,



Mr N Nabarro
Headteacher

